

## Deposit for all Surgeries/Anesthetic Procedure

July 8, 2021

The health and happiness of our patients and their families are our number one priority here at Animal Health Clinic. When we schedule a procedure, it is reserving the veterinary staff's time. With veterinary services being in high demand and when a client does not come to their scheduled appointment without providing proper notice, it is taking away the opportunity for another patient's health care needs to be met.

Effective immediately, we are requiring a \$100 deposit at the time of scheduling any surgery/anesthetic procedure. This \$100 will be applied to that procedure upon checkout. If a client no call no shows, the deposit is not refundable. If you need to reschedule your procedure, we are requiring at least 2 business days' notice. If you put a deposit down and gave at least 2 business days' notice, that deposit will be applied to the rescheduled procedure. If we have to cancel or reschedule your procedure for any reason, we can either refund any deposit paid or reschedule and apply the deposit at that time. You will not be penalized for changes we make to the schedule. If the doctor makes the recommendation to postpone the procedure you will not be penalized, the deposit will be applied to the rescheduled time.